

annual update 2011

Celebrating 30 Years of Service

denum

DENVER URBAN MINISTRIES

Today's Needs... Tomorrow's Hope

In 2010, at DenUM

67,601

services were provided

391,118

pounds of food were distributed

33%

more visits occurred in Job Services

16,191

hours of service were donated

1,907

individuals received homeless prevention services

Dear Friends,

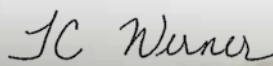
This is an exciting and important time to be involved with DenUM. This year we celebrate our 30th anniversary. DenUM was originally envisioned as a needed response to the growing problems of hunger, homelessness and unemployment in our Denver community.

DenUM's capacity has grown, and we are proud to be an industry leader in service provision and advocacy on behalf of those we serve. Unfortunately, the need for our services has continued to grow as well, and DenUM consistently sees record-breaking increases in the number of families served on a monthly basis. In the food pantry alone, need has risen by an alarming 75% during the past three years.

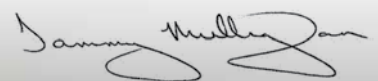
Despite these increases, DenUM was able to serve every family who was eligible to receive an emergency food bag without running out of food, and that's a remarkable success to report in a year of economic struggles for all in our community. Similar growth was experienced in Job Services, homeless prevention, and other program areas.

In the face of such challenging times, it was only your ongoing support that made it possible for DenUM to impact 70,839 individuals throughout the last year. Countless more families have benefited in the last thirty years because of DenUM's programs. The numbers can be overwhelming, but collectively they tell the story of all the families who stayed housed, fed, safe, and warm.

We hope you will join us in celebrating all the accomplishments of the past thirty years even as we prepare to continue making a difference for many years to come. Thank you again for your partnership and generous support. It truly means more than you know.



Patrice "TC" Werner
Board President



Tammy Mulligan
Executive Director



Brian left home at 13 because of a difficult home life. He moved around to four different states seeking work until a friend recommended that he come to Denver. Being in prison was one of the most difficult times he's faced, especially because he's also had times where he's felt very successful, even owning his own business for four years. Brian said he was grateful for the opportunity to get his priorities back in order, and he turned to DenUM for assistance in getting back on his feet. DenUM provided an ID, resume assistance, and other support throughout his job search. He even got a referral for eyeglasses from his case manager. When asked what brings him hope, he said, *"DenUM gives me hope that there is a better day for tomorrow."*



Olga

is a busy mom with four children: nine months, two years, six and seven. *"I am always with my kids. I am so proud of them. I try to raise them to be thankful for everything they have."* Olga's family has seen hard times, but they have recently been able to see things coming together for them, including a new apartment for the family. The largest challenge for Olga is raising her kids on her own since her husband is incarcerated.

Olga manages by receiving Temporary Assistance for Needy Families, food stamps, and making sure her kids' needs are met first and all her bills are paid. At DenUM, she received diapers for her children. Olga hopes her children learn that every little thing is a great blessing. What does hope mean to Olga?
"Hope means that everything is going to get better."



Marcus

worked most of his life to help bring up his children, but he's had a hard time keeping up with expenses as he has aged and is unable to work 16 hour days of physical labor. He's worked in all kinds of fields, including truck driving, construction, furniture moving, cooking, hospitality, and service. He's proud to have been able to watch his kids grow and get through college. Marcus is currently looking for part-time work, and he comes to DenUM for food to help him get by when finances are tight at the end of the month. To him, hope simply means *"being able to get up in the morning and thank the Lord for another lovely day."*

Temia

brought her two young sons, ages 6 and 1, when she came in for a utility assistance appointment. She had just found a new job after being unemployed for most of a year, and she had accumulated a large utility bill during her unemployment. She was now facing imminent shutoff, leaving her and the boys without warm water, the ability to cook, and, most importantly, her son's asthma machine. Even with a new job, Temia knew she'd have a tough time catching up on all her bills. When DenUM was able to assist her, she said it meant *"my family and I can live comfortably and securely, my son has no worries of not being able to use his asthma machine, and it means I can provide for my children in a warm, safe environment."*

DenUM Food:

13,971

food packages provided

46,105

people received food

In 2010, DenUM's Outreach Services included:

1,610	infants received diapers, formula or baby food
3,526	received a Thanksgiving meal
177	received legal counseling or notary services
59	received health screenings
1,618	received utility assistance
289	received eviction prevention assistance

Total: 53,384 Services

Outreach Services

Meeting basic needs through Outreach Services was the primary focus of DenUM's mission since its founding thirty years ago. Since that time, Outreach Services has remained at the heart of DenUM's programs. Nothing is more basic than feeding our hungry neighbors and making sure a family is able to keep a roof over their heads.

DenUM was able to supplement food bags with more produce, meat and dairy products last year through participation in The Emergency Food Assistance Program (TEFAP), a government commodity program aimed at making more nutritious food available in low-income communities. DenUM is consistently one of the largest TEFAP distributors in metropolitan Denver. It is noteworthy that DenUM was able to meet the increased need for emergency food while simultaneously improving the quality of food provided. In the past three years, requests for food at DenUM have grown by more than 75%.

Diapers, formula, and baby food help bridge gaps for parents who are adjusting to life with a new family member. DenUM served 33% more new family members with these services than in 2009.

Utility assistance is crucial for many families who live paycheck-to-paycheck. DenUM was one of the first agencies to partner with Energy Outreach Colorado to provide utility payments for low-income families, and since that time we have grown to be the largest utility assistance provider in the state of Colorado. Case managers at DenUM serve clients with the most difficult cases and have distributed nearly \$1.8 million in funding during the past seventeen years.

In 2010, DenUM implemented a unique pilot program through a homeless prevention collaborative to offer a single entry point for many families who are in need of rental assistance. Thanks to this coordinated effort, families at risk of homelessness requested assistance and were referred to the appropriate program by calling one phone number rather than contacting individuals agencies. Because of this program, DenUM was able to more efficiently help families avoid eviction.

In Outreach Services in 2010, 53% of service recipients were female, 47% were Caucasian, 26% African American, 22% were Hispanic, 4% were American Indian, less than 1% were Asian, and the remaining clients identified as other.

Job Services

There is little doubt that being unemployed in the current job market is a daunting situation. For DenUM Job Services clients, this situation is made even more difficult by significant barriers to employment, including lack of education, poor work history, a criminal record, unstable housing, and childcare challenges.

In the midst of such challenging circumstances, DenUM's Job Services program can be a haven of support. Clients receive support in the form of tangible services like resumes, bus tokens, or hygiene packs, but coming to DenUM also offers another form of support.

Case managers and volunteers serve as advisors throughout the client's job search. Even when the odds seem hopeless, the client has someone in their corner to support them, which is something they often lack in their outside community. It takes a great deal of hope to continue putting yourself forward for job openings, and job seekers continually share what a difference DenUM makes by simply offering encouragement and refuge.

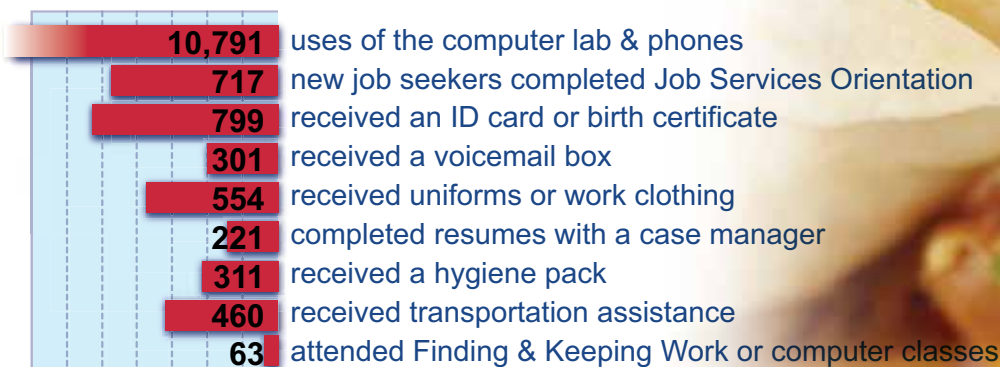
DenUM's computer lab and phones have been utilized more than ever this year. Technology is required for job seekers to market themselves in a modern world, and DenUM often serves clients who have little to no access to computers or phones because of homelessness or simply lacking resources to afford these amenities.

DenUM continued to focus on skill building classes for job seekers by offering a monthly Finding and Keeping Work seminar and periodic computer classes. Through these workshops, job seekers gained the skills to market themselves and succeed once they have found work.

In Job Services in 2010, 75% of clients were male, 43% were homeless, and 62% have a criminal background. 41% of clients identified as Caucasian, 32% were African American, 21% were Hispanic, 3% were Native American, 1% were Asian, and the rest identified as other.

Job Services

In 2010, DenUM's Job Services included:



Total: 14,217 Services



"I learned that I need to share whatever I'm capable of sharing. I learned that the people I served are full of extreme gratitude and aren't choosing to be homeless; it's just incredibly difficult to get out of it."

~ Catherine, 17

Community Services

DenUM's Community Services seeks to address poverty, homelessness, and hunger through community service, education, and advocacy. Keeping all our neighbors housed, fed, safe, and warm takes a community effort, and DenUM's Community Service programs offer many opportunities for individuals to get involved.

Each week, volunteers make it possible for DenUM to help meet the basic needs and promote self-sufficiency for the thousands of vulnerable individuals and families who come for services. Volunteers make it possible for DenUM to provide quality services, and they are a needed supportive presence for clients who often have no other support network.

DenUM's Urban Plunge program provides experiential learning activities for youth and adults seeking to learn about poverty, hunger, and homelessness. In 2010, DenUM Urban Education merged with the Urban Plunge program of the Urban Servant Corps in order to expand the programs and offer a more thorough immersion experience for participants. This resulted in a 63% increase in the number of participants served in the course of last year. DenUM also launched an Urban Plunge website in order to reach out to more groups from around the country. This program is transformational for the participants because they utilize their education to become advocates in their own communities, but it also transforms the local community through the volunteer service provided by participants.

DenUM continues to work with many advocacy collaboratives to address the root causes of poverty, including Colorado Interfaith Voices for Justice, Lutheran Advocacy Ministries, Hunger Free Colorado, and the All Families Deserve a Chance Coalition.



In 2010,

2,880

Urban Education participants gave

9,778

hours of service

358

community volunteers gave

6,391

hours of service

Community Services

DenUM's Mission

"Den UM inspires hope as an advocate and trusted provider of needed services."



Partnerships

alterNATIVE Voices

The mission of alterNATIVE Voices is "to entertain, educate, empower and generally promote positive excellence and appropriate role models by and for American Indian people." As a program staffed entirely through volunteers, alterNATIVE Voices works in cooperation with DenUM as a fiscal agent to feature Native American community news, interviews, story narratives, and traditional and contemporary Indian music on the radio.

Colorado Interfaith Voices for Justice

DenUM works in active partnership with Colorado Interfaith Voices for Justice to advocate on state and federal policy issues concerning hunger, housing, criminal justice, poverty, and health care. CIVJ is a collaboration between faith groups to educate the community and take action on issues that impact those who often do not have a voice in the political process. DenUM has an active role in the CIVJ leadership team and provides fiscal management of the organization.

Urban Servant Corps

In 2010, DenUM and Urban Servant Corps offered a unique collaboration by combining efforts to educate and empower youth through the Urban Plunge program. This partnership has allowed a greater number of participants to experience and urban mission trip, while continuing to support the mission and work of both Urban Servant Corps and DenUM.

Board of Directors 2010

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Tammy Mulligan
Executive Director

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Amanda Barker
Community Relations Director

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Lead Case Manager

Janel Binke
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Megham Freytag
Urban Education Manager

Rachel Hosmer
Case Manager

Song Liang
Case Manager

Lindsey Lovvorn-Zimmerman
Case Manager

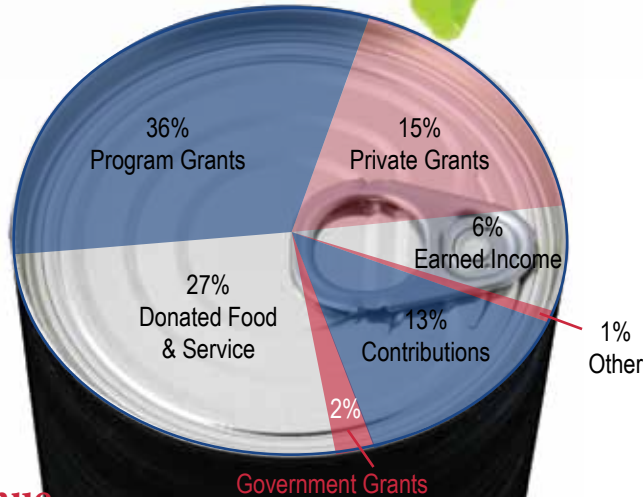
Krista Monson
Community Services Manager

Jennifer Stone
Donations Manager

Financial Statement

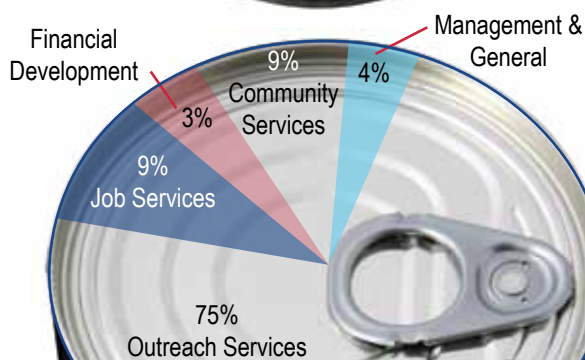
Direct Services 93%
Supporting Services 7%

Privately Funded 98%
Government Funded 2%



Revenue

Private Grants.....	\$759,412
Contributions	\$199,060
Donated Food & Services.....	\$402,748
Government grants.....	\$24,755
Earned income	\$83,709
Investment income & unrealized gains.....	\$11,782
TOTAL REVENUE.....	\$1,481,466



Expenses

Program Services	
Outreach Services.....	\$1,150,396
Job Services	\$141,468
Community Services	\$141,062
Total.....	\$1,432,926
Supporting Services	
Management & general.....	\$64,135
Financial development.....	\$44,094
Total.....	\$108,155
TOTAL EXPENSES	\$1,541,155

Denver Urban Ministries

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303.355.4896

info@denum.org • www.denum.org

Hours of Operation

Monday, Tuesday, Thursday, & Friday
9:00 a.m. - 3:30 p.m.
Wednesday
9:00 a.m. - noon

Donations can be brought to DenUM during operating hours. If you would like more information about how you can support DenUM, please call 303-350-5060 e-mail info@denum.org @DenUMhope on Twitter facebook.com/DenUMhope